COVID-19 Note: As a military entity, we are committed to keeping you and our staff healthy and following all local and AF guidelines for our operations to include distancing when possible, and the use of masks when not possible. If you have questions about other ways we are adhering to all guidelines, please reach out!

### OAP CANCELLATION POLICY

Full payment for all trips is due at time of registration.

- Cancellations within 72 hours of the activity date will NOT be refunded or rescheduled unless otherwise stated.
- Cancellations 30 days or more before a multi-day activity start date are refundable in full unless otherwise stated. Cancellations within 30 days of a multi-day activity will not be refunded unless someone takes your place on the activity. Any refunds issued in this case will result in a service fee of 10% of the total price for the activity.
- No Shows are non-refundable and will not be rescheduled.
- All trips are subject to cancellation due to unsafe weather or conditions outside of our control. In this event, the trip will be rescheduled or you may opt for a refund minus irretrievable deposits. In the case of cancellation due to insufficient participation, a full refund will be issued.
- Refunds may be given at any time when a medical emergency or military TDY/PCS orders prohibit participation. A signed doctor’s note or signed orders must be presented in order to receive a refund in these cases. If a refund is given for a multi-day trip in this instance, OAP will retain a service fee of 10% of the total price for the activity.

A High Risk Activities Worksheet (AF 4391) is required to participate in ANY high risk activity, for ALL Active Duty Personnel.

It is required to be completed by Active Duty Personnel before they participate in most of our Outdoor Rec Adventure Programs. This responsibility lies solely on the Active Duty participant.